



INANAGA BI TEE

THE MONTHLY NEWSLETTER FOR HELA PHA
"Leaving no one behind is every body's business."



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Inside this issue:

Content	Pg
CEOs Message	1
Operation Restoring Eye Sight	2
CEO's Visit to Levani Valley	3
Opening of Pathology Laboratory	4
Arou Health Post Opening	5
Staff Accommodation Projects	6
Internal Revenue	7
Family Support Center	7
Healthy Island Concept	8
Ambulance Services	8
Trip to Mt Wilhelm	9
First Hela women to Climb Mt Wilhelm & Mt Giluwe	9
Hela PHA ICT Services	10

CEO's Message



Dr James Kintwa AFCHSM
Chief Executive Officer

Teamwork for Organizational Achievements

Any organization is mostly structured around teams that make up functional units and for any organization to excel, the teams must function effectively to deliver functional and divisional responsibilities which then lead to the organizational wide performances and benefits which includes the following:

- Cultivates effective communication
- Improves brainstorming
- Encourages a common goal
- Improves problem solving skills
- Helps build trust
- Improves organization culture
- Creates efficiency
- Increases employee engagement
- Motivates high performing teams

- Develops individual strengths and improves decision making skills.

Improving teamwork in the workplace is about fostering an environment that values the contributions of all team members and encourages collaborative efforts towards shared goals.

Teams do not automatically excel but investments must be made to have good team work to produce the functional objectives and outcomes. This will require leadership, mentoring, respect for each other and allowing individuals to contribute and be accepted as an important member of the team.

Hela Provincial Health Authority (HPHA) has strategically used social events like walking and playing sports like volley ball to encourage team work. The Walks have included a few days per week walks around the Tari Town and some long Walks on weekend like the Tari to Dauli to Wabia back to Tari Walk and the Tari to Ambua Gap and Tari to Margarima.

We have taken on the Mt Giluwe Walk for Health in 2022 with nine (9) staff reaching the top and recently to Mt Wilhelm, the highest mountain in PNG with seven of our staff and family members reaching the top.

The activities have improved our team work and team building outcome and with such achievements, we believe that Hela PHA can achieve great organizational health outcomes. If we can climb and reach the top of Mt Wilhelm as Team Hela PHA, we want to believe that we can achieve whatever goals we have set as an organization which includes improving Clinical Governance, improving access to Specialist Health and Hospital Services through improved infrastruc-

ture and ICT systems and a strong performance management system.

As we close the year 2024 had some funding issues towards the last half of the year, however, we take note and celebrate our achievements like the completion of some of the staff accommodation (four staff houses by the Hela Provincial Government, 8 x 2 bedroom duplex, 20 room transit accommodation), completion and construction of some aid posts like Itipu and Arou, completion of the Corporate and public services office complex, completion of the Local Area Network Cabling and PABX systems, handing of ambulances to health facilities, recruitment of the 101 positions on our structure which has been achieved through team work and partnership. Included in this list is the Hela PHA Team 2024 Mt Wilhelm Climb.

I wish all our staff and our families, partners and the Hela Provincial population a merry festive season and a Happy Prosperous New year. We look forward to the new year of 2025 which is a year of Jubilee for Papua New Guinea with the first activities is the Swearing and Induction of the new Board, Official Opening of the completed aid posts (Munima, Tade, Hambuali, Linapini, Hirupaiya, Walu, Kunduku and Levani), Official opening of the 8 x 2 bedroom duplex, 28 room male quarters and 20 room transit accommodation and the construction of Margarima District Hospital Operating theatre and diagnostic services and the Tingo CHP and provision of the Orthotic / Prosthetic Services and the Cervical Cancer Screening Services and the restructure.

Dr James Kintwa AFCHSM
Chief Executive Officer

Inanaga Bi Tee is a monthly newsletter produced by the Hela PHA Media Committee.

All Correspondences to :

The Editor,
Inanaga Bi Tee
P.O. Box 03,
Tari, Hela Province

Phone: 741 12000
Mobile: (+675) 79701583
Email: info@helapha.gov.pg
Website: <https://helapha.gov.pg>

Operation Restoring Eye Sight in Hela Province



From October 7th to 15th, 2024, Hela PHA hosted a groundbreaking event under the banner of the **High Volume Cataract Outreach Program**, themed **Operation Restoring Eye Sight**. This life-changing initiative brought together a team of specialists led by Dr. Aymna, CEO of the Laila Foundation, alongside her team from Port Moresby International Hospital (PIH). The program was generously sponsored by Santos Foundation, with Hela PHA playing a pivotal role in making the operation possible.

Specialist nurses and ophthalmologists from Western Highlands PHA, Port Moresby General Hospital, and Hela PHA worked tirelessly to deliver this rare and costly operation, which is otherwise inaccessible for many people. This was the first time such a high-volume cataract surgery program had been conducted in Hela Province.

Mr. Andrew Piwa, Hela PHA’s Eye Specialist Nurse, expressed profound gratitude to the visiting team for their voluntary service. To show their appreciation, the people of Hela welcomed the team with vibrant traditional attire and a mini celebration.

The program aimed to treat 500 patients but exceeded expectations by registering 819 patients. Of these:

- 324 patients were screened, almost achieving the set target.

- 316 patients received new lenses, restoring their sight.

Among the success stories was an 8-year-old girl who had been blind since birth. For the first time, she can now see, thanks to the new lens provided by the doctors. She expressed heartfelt gratitude and shared her dream of becoming an eye doctor to help others as she was helped.

Dr. Aymna explained to patients and their families that cataract surgery replaces the clouded natural lens with an artificial one. She emphasized the transformative nature of this procedure and reassured patients that those who regained sight would now see the world with clarity. The team expressed regret at being unable to treat all registered patients due to time constraints but hoped to return for future outreach programs.

The program’s success was celebrated across the province with traditional ceremonies and heartfelt joy. Mr. Piwa highlighted the strong leadership of Dr. James Kintwa, CEO of Hela PHA, which made this initiative possible. He described the profound impact on patients and their families, noting the overwhelming hope and joy it brought to the province.

In his concluding remarks, Mr. Piwa appealed for the continuation of such programs, emphasizing their significance in restoring hope and dignity to those who are disadvantaged.

Hela PHA remains committed to improving healthcare and bringing light to those in need.



The 8 years old girl who has regained her sight– Pic Courtesy: NBC Hela



Hon Philip Undialu Hela Governor accompanied by Dr. James Kintwa CEO Hela PHA & Dr. Tana visited the operation site



Andrew Piwa Eye Nurse with Dr. Amina Laila Foundation, Port International Hospital. (PIH)

Together we celebrate the Restored Vision and Renewed Hope !



CEO's Visit to Levani Valley: A treasured memory in the mission to transform health care access across the Province.

During the Repentance Weekend, Dr. James Kintwa, Chief Executive Officer of the Hela Provincial Health Authority (Hela PHA), led a memorable trip to Levani Valley. The visit focused on inspecting the ongoing aid post project and conducting ministry work in partnership with Every Home for Christ.

Joining Dr. Kintwa were the dedicated Fugwa Volunteers, described as "angels," and Koroba Aid Post Supervisor,

Saki, who conducted a clinical outreach during the visit. Their efforts brought much-needed care and hope to the Levani community.

During the trip, significant decisions were made, including the elevation of Levani Aid Post to a Community Health Post (CHP). Additionally, a groundbreaking initiative was announced: full sponsorship for male Grade 10 and 12 students from remote sites, including Levani, where the aidposts and CHPs are to undergo Community Health Worker and Nursing Officer training. This initiative ensures that trained healthcare workers from these communities will return to work in these sites to serve their people.

*"What a memory to treasure for a life time."
Dr Kintwa*

"Reaching the unreachable has always been in our hearts," Dr. Kintwa shared. "It was a joy to have done this memorable trip."

Dr. Kintwa also extended his gratitude to the two Councillors, Potabe and Kei, for their invaluable support, as well as Hanai Construction, the contractor for the aid post project, for joining the trip. Special thanks were given to the dedicated ladies in blue uniforms who contributed to the success of the outreach.

This journey to Levani Valley is a testament to Hela PHA's unwavering commitment to bringing health and hope to even the most remote communities. It will remain a cherished memory and a milestone in the mission to transform healthcare access across the province.



Above are pictures of Dr Kintwa with the team on their way to Levani Valley.

Dr Kintwa with Contractors and Community at the project site.

Hela PHA Pathology Laboratory Officially opened

Hela PHA Pathology Laboratory building was opened on a high note on the 12 November 2024 with its service component established.

Mr. Roland Jonathan, the Laboratory Scientist and Officer in Charged said that, the laboratory plays a crucial role in providing health Care in the Province by conducting the test on Clinical specimen to obtain more information on the causes of the diseases.

The Scientific information obtained from the test is used by the workers to give them the medication and this service is very important to carefully treat our patients

Mr. Ronald further briefed on the main functions on the test that,

- **Blood samples:** to check disease infections and overall health of a person
- **Urine test:** to find out the abnormalities and various health conduction of a person.
- **Aspirates:** to detect abnormalities in the body cells
- **Sputum:** to test TB
- **Biochemistry:** to test the liver and kidney functions
- **Microbiology:** to identify virus or bacteria that may infect the lungs. This is a new service that awaits manpower and equipment to be provided.
- **Histology:** to take a body tissue and send them to Moresby to examine diseases such as Cancer. This is also a new and an important service awaiting man power and equipment to conduct this service
- **Serology:** screening blood to check HIV, Hepatitis, Typhoid and other related diseases.
- **Monitary test** for chronic conditions and regular test to monitor disease like diabetes, heart and kidney diseases under the request of the medical Officer
- **Blood bank service:** to store blood to safe patients' loss of blood. Currently, we do not have blood bank to donate to patients for survival. We will be travelling out to the districts to ask people to donate blood and save them in the blood banks for future emergency use.

Mr. Roland, further stressed that the hospital cannot operate without the pathology Lab and he thank the management for renovating the building to meet laboratory standards. He said that the current staff strength is not enough and ask the management to give them more staff as we progress to the future. He acknowledged the contribution by Mr. Frank Kasahya for maintaining the services although with limited staff. Mr. Kasahya is the last man standing behind this development and he is a proud man with to officiate the opening and development unfolding.



Dr. Tati ,Director Curative Health & Frank Kasaya cutting the ribbon to open the new pathology laboratory.

Further Dr. Sylvester Tati, Director Curative Service thanked the pathology team for their perseverance to deliver this milestone development and this will save many lives of Hela Province people as the Doctors rely on the laboratory test to provide proper medication. He said some of the services are new that will need technical resources including experts and the management will look into the manpower and equipment to strengthen the service delivery. He informed the people that, many services mentioned are all important for patient care and we look forward to fully equipping this important service component which is one the requirements to meet the up-and-coming Specialist Referral Hospital

Finally, the Acting CEO and Director Corporate Service Mr. Andrew Peke in his closing speech thank CEO Dr. James Kintwa while he is out on Official business for this leadership to lead not only this but other developments across the province. He extended the acknowledgement to Dr. Tana and the laboratory team contributions to make this happen and not forgetting the construction team for successful completion on the set deadline.



Inside the Pathology Laboratory

Hela PHA Opens Arou Health Post and elevates it to Community Health Post

Arou Health Post is located in the remote frontiers of Kopiago LLG in the Koroba-Kopiago District was officially opened on the 19th of December 2024 and been upgraded to a Community Health Post.

Mothers in the Arou Community of Koroba Kopiago District will no longer face the risk of dying during childbirth as they struggle to deliver their babies.

According to Hela Provincial Health Authority Chief Executive Officer Dr. James Kintwa, nearly K700,000 was spent on constructing the facility which now includes a delivery suite and staff housing.

The honor of cutting the ribbon to officiate the health facility was given to Coffee Minister and local MP, Hon. William Bando.

CEO Dr Kintwa took with him his family, a long journey from Tari town to the site for them to see some parts of the province and at the same time, for them to know that the family is committed this season to serve the people of Hela.

Coincidentally, Minister Bando also brought his family to the area, a joyous moment for the people to see that two important families were present to be part of them to celebrate the important occasion they had been struggling for years to have.

With this upgrade, the facility will now have four officers instead of just one, in order to better serve the community.

The addition of a delivery suite was made in response to reports of numerous maternal deaths due to difficulties in accessing healthcare services, exacerbated by the poor and distant road from Koroba township and Kopiago health facility.

“Priority for the Hela PHA is aid posts opening project to align to the Marape-Rosso Government policy to have improve access to health services within one hour. However, aid post opening in the province is very expensive so all partners inputs and support is needed,” said Dr Kintwa.

He further clarified that the health facility is run by the Christian Brethren Church and the Hela PHA works in partnership with them.

Dr. Kintwa expressed relief that mothers in the community will no longer have to endure such hardships and risks.

He urged men to support their wives by bringing them to the health facility for antenatal clinic and delivery, rather than allowing them to give birth at home, despite any cultural norms that may exist.

He emphasized the need for change in order to protect the lives of women in the community.

Minister Bando made a commitment that the Koroba Kopiago District Development Authority will construct three staff houses for Arou Health Post. He acknowledged the Hela PHA’s work to improve health facilities in the province under Dr. Kintwa’s leadership and said the DDA will continue to work in partnership for more positive outcome.



Hela PHAs Commitment to Addressing Staff Housing Challenges

Staff accommodation has long been a challenge for Hela Provincial Health Authority (PHA), and efforts are underway to address this critical issue. Hela PHA aims to provide adequate housing for its staff across district hospitals and other facilities.

According to Mr. Kenneth Nabuka, Hela PHA’s Project Manager, several staff accommodation projects are nearing completion and will soon be handed over to ease the housing shortage. These projects, funded by Hela PHA, include:

1).28 Men Staff Accommodation

This flat-style building features 14 rooms on each floor, providing housing for 28 male staff. Constructed by PEEK Builders at a cost of approximately K2.7 million. The project is 70% complete and is on track for delivery to Hela PHA by January 2025.



2). 8 by 2 Staff Accommodation Building

Constructed by Steward Construction at an estimated cost of K2.7 million.

This building includes 16 rooms designed to accommodate married couples who are both staff members, providing housing for 32 employees.

This innovative approach allows Hela PHA to house more staff efficiently while working incrementally towards the long-term goal of accommodating all staff.



2X 8 Accommodation Unit completed

3).20 men Transit Accomodation

Constructed by Feet Construction at a cost of approximately K980,000.

This building is fully completed and ready for immediate delivery to Hela PHA.

The facility is intended to serve distant staff members and those on official duty for short stays. He said the aim for Hela PHA is to serve distant staff and others here on official



20 men transit accommodation completed— exterior and interiors pictures are shown



Mr. Nabuka emphasized Hela PHA’s commitment to resolving the accommodation challenges: “We may not be able to achieve everything at once, but we are making steady progress toward our vision of housing all staff. These projects are a significant step forward.”

The completion and delivery of these buildings will provide much-needed relief to staff, allowing them to focus on delivering quality healthcare services to the people of Hela Province.

Building Sustainability through Internal Revenue Collection

Hela Provincial Health Authority (PHA) is taking proactive steps to boost its internal revenue collection to support its operations, as government budget allocations alone are insufficient. This initiative aligns with the National Government's policy directive for all Provincial Health Authorities (PHAs) across the country, and Hela PHA is no exception.

As part of the transition to the new Referral Provincial Hospital, additional fees will eventually be introduced, enabling Hela PHA to operate on par with other established PHAs in Papua New Guinea.

To support this initiative, two new staff members have been recruited to the Revenue Collection Unit:

1. Mr. Nelson Albert, a finance professional from the recent recruitment exercise.
2. Mr. Joel Tumbe, a graduate trainee from the University of Papua New Guinea (UPNG).

The team, now in its third week of operations, has started collecting fees for services such as medical reports, eye examinations, and medical examinations.

During an interview, both Mr. Albert and Mr. Tumbe expressed their gratitude to Hela PHA for the opportunity to serve as local professionals. "We are committed to accountability and aspire to provide financial leadership at our level to support the growth and advancement of Hela PHA," they stated.

This marks a significant step towards enhancing financial sustainability and ensuring the long-term viability of health services in the province.



Internal Revenue Building



Internal Revenue Staff

Family Support Center Team receives K25,000.00 support for Peace building efforts

The Community Justice Funds were officially launched at the Australian High Commission, an event graced by several high-profile dignitaries, including the Chief Justice, the Secretary for the Department of Justice and Attorney General, the Australian High Commissioner, and other distinguished guests.

During the launch, Hela Province was selected as one of the four recipient provinces, with K25,000 allocated for various community peace-building programs.

The Hela Provincial Health Authority (Hela PHA), through its Family Support Center (FSC) led by Sr. Clare, received K25,000 to fund a Mental Health Training Program, a critical initiative aimed at addressing mental health challenges and promoting peace in the community.

In his remarks, the Deputy High Commissioner reaffirmed the Australian Government's commitment to supporting peace-building efforts, emphasizing the importance of creating safer and more resilient communities in Hela and beyond.

The Hela Provincial Health Authority extends its heartfelt gratitude to the Australian Government for this timely support in addressing a key area of need in the province. This partnership underscores the importance of collaboration in achieving lasting peace and improved community well-being.

Congratulations to Sr. Clare and the FSC team for their dedication to driving positive change in Hela Province!



FSC Unit Manager– Sr. Clare receiving the K25,000.00 cheque.



Sr. Clare and team of Community Justice Fund recipient and Sponsors

Promoting Healthier Community through Healthy Island Concept

Healthy Island Concept (HIC) is participatory stakeholder partnership engagement to implement a community led initiatives designed to promote healthier and prosperous life styles socially, economically and health and wellbeing which Hela PHA is taking is into this business.

The Environmental Health Branch from the National Health Department conducted the HIC advocacy program from the 15th – 18th July 2024 to advocate the aims, objectives strategies and technical guidelines to roll out the HIC programs. Ms Ipili Kamia, the Environmental Health Coordinator, Hela PHA said that the involvement of the sectoral heads including, DDAs, LLGS, Educational Sector, Provincial Administration, Police, NGO, Church reps and Health management level shows a positive sign of sectoral approach.

HIC approach covers wide range of health and social issues, such as water,



Participants of the HIC Workshop

sanitation and waste management, hygiene promotion, economic, leadership training as well as gender and social inclusion in decision making and Ms Kamia said the sensitization of the divisional Heads of the province is important to Strengthen multi-sectoral approach to strategies and lead the HIC. She said that the Provincial Healthy Island Technical Working Committee had been established that will be chaired by the Chief Executive Officer Hela PHA and Co-Chair Provincial Administrator/Nominee. Terms of Reference will be developed to guide the progress.

Health is everyone’s business and Dr. Kintwa, Chief Executive Officer thanked the HIC team from the National Health Department for this important advocacy and sectoral heads participation. Together we will drive this policy concept to the Districts, Community and Organization



Mr. Wakinda taking participants through the HIC Workshop

Ambulance Services for equitable access to life-saving Emergency Services

Equitable distribution of goods and services is a key priority for Hela PHA. The provision of ambulances is part of the effort to develop services that are responsive to the needs of the community and ensure they are accessible to all.

While many services are traditionally centered around more accessible locations, Hela PHA is turning a new page by focusing on the most isolated areas where people continue to lose their lives daily due to limited accessibility and affordability. Mr. Julian Kapi, Transport Manager for Hela PHA, shared that out of the 23 ambulances, only two are reserved for Hela PHA, while the remaining 21 are allocated to District Hospitals, Health Centers, and Community Health Posts across the province to respond to emergency cases.

In an interview with ambulance drivers, Hela PHA News learned that the ambulances have significantly impacted saving lives in the province. The drivers reported making daily trips and sometimes completing two trips in a day, often transporting more than one patient at a time. The First Aid skills they have gained have helped stabilize patients during transit, and they are proud to report that no patients have lost their lives while being transported.

The drivers estimate that over a thousand lives have been saved, a substantial number considering the losses the community has faced over the years. They also emphasized the importance of continuing to provide this life-saving service. During the past 4 to 5 months of operation, they commended the Hela community for their respect and neutrality, which has made it possible to navigate even high-risk areas safely—sometimes traveling well into the night.

They echoed the message from Dr. James Kintwa, CEO of Hela PHA, that "the owners of these vehicles are the patients," and the drivers are honored to serve as the lifelines that deliver this essential service across the province.

This process of patient care is a vital step toward ensuring that no one in Hela Province is left behind when it comes to life-saving emergency services.



Hela PHA Team-building and Rejuvenation atop the Country's Highest Peak-Mt Wilhelm

Surgical Doctor Oko reported to the Hela PHA News Room that after a one-year hiatus since the Mt Giluwe climb in 2022, the Hela PHA "Walk for Life" initiative took another major step, conquering the world-famous Mt Wilhelm in the Gembogl District of Simbu Province. The Walk for Life initiative focuses on team bonding, rejuvenation, and promoting health and fitness.

Dr. Oko stated that the walk was led by Dr. James Kintwa, CEO of Hela PHA, and Dr. Sam Endiken, the ENT Surgeon, with logistical support provided by his team from Chimbu. The climb began at 1:30 AM on November 30, 2024, with the aim of reaching the summit by morning.

Despite several challenges causing some participants to pull out, 10 individuals successfully joined the climb. Among them was Ms. Lilian Pulube, the only female participant from Hela, who made a historic contribution by planting the Hela Provincial Flag at the summit of Mt Wilhelm. This accomplishment is a strong representation of Hela PHA's commitment to gender equity and social inclusion, sending a message that if one woman can achieve such a feat, there are no limits for others to pursue their dreams.

The climb, which took approximately six hours, traversed mountainous rainforests, alpine grasslands, and glacial valleys, leading to the breathtaking twin lakes of Piunde and Aunde. The team endured freezing temperatures as low as -4°C on their way to the summit. Due to the technical difficulty of the climb, mental fatigue, fear of heights, and high-altitude illness (HAI), only a few team members reached the granite peak of Mt Wilhelm (also known as *Enduwa Kombuglu* or *Kombug'lo Dimbin* in the local Kuman language). Along the way, the team faced treacherous wet conditions, extreme muscle fatigue, and low oxygen levels that made the journey even more challenging.

The historic walk, which took participants through rugged yet beautiful landscapes, included stops at significant locations such as the Kimuglo lookout, Sikewake cave, the grave of late Sir Ignatius Kilage, the dinosaur-shaped mountain range towards SSY, and the pristine Man and Meri lakes at the base of Mt Wilhelm. The team took time to capture photos and appreciate the stunning scenery along the way.

Dr. Oko concluded by challenging the team that their next walk will be the famous Kokoda Track, but this time, the walk will serve as a fundraising initiative to support the purchase of essential medical equipment for the new Hela Specialist Referral Hospital.



At the Summit of Mt Wilhelm



Ms Pulube becomes the first Hela Woman to Raise flag at Mt Wilhelm and Mt Giluwe in 2022



Proud Hela lady, Ms Lillian Pulube mounting Hela flag at the peak of Mt Wilhelm.

Miss Lillian Pulube was the only woman in the Hela PHA Walk for Life team to reach the summit of Mt Wilhelm, PNG's highest peak. Representing her women folk from Hela province with pride, Ms Pulube raised the Provincial flag at the summit, showcasing the resilience and determination of Hela women.

This was not her first remarkable achievement but in 2022, Ms Pulube also conquered Mt Giluwe, PNG's second highest mountain, further solidifying her status as a trailblazer for women in the province.

Ms Pulube says: "In summary climbing up the First and the second highest mountains in PNG I saw that "Team work" is MOST important. Without a team, we wouldn't be able to make it to the top because, at times, I feel like giving up along the way.



Ms Lillian Pulube at Giluwe in 2022



Hela Provincial Health Authority
PO Box 410
Mt Hagen
WHP

Meet our District Health Managers



HEO Robert Wakinda
Koroba-Lake Kopiago District Health



Sr Hellen Pebe
Komo-Hulia District Health Manager



HEO Thomas Teyabe
Tari District Health Manager



HEO Michael Kingi
Margarima District Health Manager

“Leaving no one behind is everybody’s business.”

Hela PHA Advances ICT Services as a Key Outcome Area



Ms Dora D Dugube
ICT Manager

Hela Provincial Health Authority (PHA) has identified ICT services as a key outcome area in its Corporate Plan 2022–2025, under Outcome 7. This focus has enabled significant progress in the organization’s digital transformation journey, with strong support from its management team.

The following ICT Projects and Services have been implemented:

- A) Cabling and Wireless Network Infrastructure
- B) Hospital PABX Installation– Internal Phone system set up
- C) Server and Network Management which is about to be completed soon.
- D) ISP and Voice Service Provider engagement

The ICT unit, which currently consists of one officer, will soon expand with the addition of two technical officers specializing in network and database administration. This expansion has been made possible through funding from Santos, formerly known as Oil Search Foundation (OSF).

The management of Hela PHA extends its heartfelt gratitude to Santos for its continued support in providing the necessary resources for ICT infrastructure development. This collaboration marks an important step forward in enhancing healthcare delivery through technology in the province.



Hela PHA ICT team led by CEO, Dr Kintwa with DICT team during the Highlands Regional Digital Transformation Consultation Workshop.

Hela PHA has worked collaboratively with DICT team on

standardizing most of the ICT Standards. Digital Government Standards Hela PHA has started works in compliance to Digital Government Act 2022 are:

- Naming Standards- Server re-delegation exercise carried out and hpha.gov.pg changed to helapha.gov.pg
- Email Standards(
- Cyber Security Standards– Sophos endpoints deployment
- (Microsoft upgrade to MS 365
- Social Media Standards– Blue tick verification for Facebook page
- Website Standardization– Hela PHA website(<https://helapha.gov.pg/>) officially launched during the DICT summit in 2024



DICT team visit to Hela PHA for Network Infrastructure standardization and cloud onboarding exercise

Hela PHA ICT Section now looks forward to implementing the Digital Health solutions per the National Digital Health Strategic Plan 2025-2030 and work on improving its Digital Health Maturity Profile from 2.4 to 5 by 2030.

The 9 buildings blocks to work on are:

- 1.Data Ecosystem (2.8/5)
- 2.nfrastructure (2.9/5)
- 3. Human Capacity (1.9/5)
- 4.Governance and Regulations (1.5/5)
- 5.Strategy and Investment (3.3/5)
- 6.Intervention and Application (4.6/5)
- 7.Interoperability (1.9/5)
- 8.Research and Innovation (1.0/5)
- 9.Knowledge Management (2.3/5)

DIGITAL HEALTH MATURITY: OVERALL SCORE

Level 2: Emerging Maturity



Digital health maturity is emerging, with a slightly higher score than the national score. Digital health applications are problem driven. There is some coordination but no standardization. There is little capacity within the province to manage and sustain digital technologies deployed, with low digital health/ ICT literacy among health workers.



PHA ICT Managers workshop funded by WHO, Unicef and World Vision funded.